

Heaton Road Surgery

Friends and Family Comments – December 2023

Positive Comments:

"Good Doctor today (Dr O.Agbonaye), she was very thorough and helpful with her advice".

"The GP who I was seen by today was extremely lovely and helpful."

"Excellent service with professional people who went above & beyond."

"I rated these marks on the whole progress from reception staff, Rachel to HCA Rachelle who was the best person that I ever had the experience of taking bloods. To Dr Hudson who attended my medical needs and the reception staff were very welcoming and went to the call of duty".

Areas for improvement:

"The only problem I have with Heaton Road Surgery is getting through on the phone."