

## Heaton Road Surgery

### Friends and Family Comments – October 2023

#### Positive Comments:

*"Great service, best doctors in Newcastle. Service is always great. Thank you."*

*"Very good."*

*"Nurse was very friendly. Got an appointment after work."*

#### Areas for improvement:

*"I turned up for a shingles vaccine to be told that the one dose stocks were out of date."*